

WHY ifndautoparts EXISTS AND WHO IT IS AIMED AT

Q:What is ifndautoparts?

ifndautoparts is a dedicated online marketplace for buying and selling car parts. Through it you can list spare or unused parts for sale and connect with people actively looking for what you've got. It works a bit like an online auto jumble - open 24/7 - where you can upload photos, set your price, and choose whether to offer postage or collection. You can list OEM, aftermarket, new, or used parts - all are welcome. There are no listing fees, and you only pay a small commission when your item sells.

Q: Is it just for businesses, or can individuals sell too?

Anyone can sell! Whether you're a business, hobbyist, or just clearing out your garage, we welcome you. You can set up a personal or Business account, depending on your needs.

Q: Do you accept classic and vintage listings?

Yes, this is a big reason we built the platform in the first place. ifndautoparts supports listings across all makes and models, including classic, vintage, and rare parts. Our search filters are designed with enthusiasts in mind, making it easier to find the right fit for restoration projects or specialist builds. And if you notice we're missing a vehicle, just let us know - we'll get it added for you.

Q:Do you allow international sales?

At the moment, ifndautoparts is focused on the UK, but we're already set up for international expansion and plan to launch globally soon. So, whether you're a buyer or seller, we're building the infrastructure to support smooth cross-border sales - stay tuned, international access is on the way!

Q:Can I sell replica or reproduction parts?

Yes, replica or reproduction parts are allowed, as long as they are clearly labelled as such. Transparency is key - we want buyers to know exactly what they're getting, especially in the classic market where originality matters.

FEES AND PAYMENTS

Q: What are the listing fees?

There are no listing fees or upfront costs.
You only pay a commission of 10% when your item sells.
When creating a listing we show you how much you will earn when your item sells so you can price it correctly.

Q: How do I get paid when my part sells?

Once your part sells, the payment goes directly to you.
To receive funds, you'll just need to connect a PayPal or Stripe account to your ifndautoparts profile.
It's a quick setup, and if you need help, our friendly support team is here to guide you every step of the way, just reach out and we'll walk you through it.

FBHVC SPECIFICS

Q: What are the benefits for FBHVC members?

Whether you've been hunting for that elusive part for days, weeks, months or even years - we're here to help you find it and get those historic vehicles back on the road where they belong.
As a member of the FBHVC community, you'll benefit from a platform designed specifically for passionate owners, restorers, and collectors.

Unlike general marketplaces, ifndautoparts is a dedicated space where buyers and sellers genuinely care about preserving automotive history.

You can use our unique 'Match Me' feature to let sellers know exactly what you're looking for, helping you get matched with a part faster.

As we move forward, if we see enough demand for discontinued parts, we plan to work with trusted partners to explore getting those items remanufactured, something no ordinary platform offers.

It's also a brilliant space to sell and you're trading within a community that shares your passion.

ifndautoparts isn't just a marketplace, it's a purpose-built tool to support the re-use of parts and the vehicles we all love.

GETTING STARTED & OTHER PRACTICAL ISSUES

Q: What's the easiest way to get started?

You've got two easy options: download the ifndautoparts app on the App Store or Google Play, or head straight to ifndautoparts.com.

To start selling, just click the "Sell With Us" button and create your account.

Prefer to shop instead? We might already have the part you need listed.

And if you ever get stuck, don't worry - we're real people, and we're here to help.

Q: Can I use the platform without an account?

Yes - you can browse listings and even check out as a guest if you find something you like. But to access key features like bidding, making offers, selling parts, or receiving alerts and updates, you'll need to create a free account. Doing this also gives you access to seller returns, saved searches, your garage, wishlist, and more.

Signing up only takes a minute — and unlocks the full ifndautoparts experience.

Q: I have a lot of parts - can you help with listing them?

Yes! If you have a large inventory or are migrating from another platform, we can help.

From spreadsheet uploads to stock transfer support, our team is happy to assist.

Just reach out and we'll walk you through it.

Q: What if a vehicle I want to list parts for is missing?

If your vehicle make or model isn't listed, no problem!

Just submit a quick request on the platform or contact us directly, and we'll get it added promptly.

We're always expanding our database to include rare, classic, and vintage vehicles.

Q: How does shipping and Click & Collect work?

Whether you're buying or selling, you're in control.

As a buyer, you'll see the delivery options available on each listing.

Some sellers offer tracked shipping, others offer Click & Collect, and many offer both.

If you choose shipping, the seller will send the item directly to your address using their preferred courier.

If you choose Click & Collect, the seller will confirm when the item is ready, and you'll receive a unique collection code.

You'll then contact the seller to arrange a time for pickup, and bring your code along to collect the part.

For sellers, you get to choose how you want to handle deliveries. You can ship parts using your preferred courier and set your shipping and return rules in your account settings.

If you'd rather offer local pickup, you can enable Click & Collect when creating your listing. It's a simple and secure system designed to work around how you already do business.

SECURITY AND PROTECTION

Q: How are buyers protected?

All payments are processed securely through trusted providers PayPal and Stripe, both of which offer strong dispute resolution and buyer protection policies.

Sellers don't receive payment until your item has been delivered, adding an extra layer of security to your purchase.

If something doesn't go to plan, you're not alone: buyers and sellers can communicate directly, and our support team is here to help if needed.

Q: How do you handle scammers or fake listings?

We block and remove any sellers with fake listings.

Every seller must connect a verified PayPal or Stripe account to receive payments, and business sellers also undergo additional checks through our payment providers, including identity verification (KYC).

These steps help us ensure genuine sellers are listing on the platform.

Behind the scenes, our team actively monitors for suspicious behaviour and unusual activity.

We also encourage community feedback and if something doesn't seem right, let us know.

Buyers can also view seller ratings and reviews, and as sellers build a positive reputation, they can earn our Trusted Seller badge - a mark of reliability that helps give you extra peace of mind when shopping.

FURTHER HELP AND ASSISTANCE**Q: Can I get help if I have questions or get stuck?**

Absolutely! We're a small, friendly, family-run business and real people are always here to help.

Whether it's a listing issue, account question, or just getting started, drop us a message and we'll jump in.

Q: Still have questions?

You're very welcome to reach out!

You can contact Mel Holly, Secretary of the Federation of British Historic Vehicle Clubs Ltd, at secretary@fbhvc.co.uk, or get in touch with the ifndautoparts team directly at info@ifnd.com.

You can also submit a contact form anytime via our website - we're here to help.

